

RESPONSIBLE GAMING POLICY OF SPARK STREAM LTD.

Registration number: 000044910

Registered at: Sea Urchin Street, San Pedro, Ambergris Caye, Belize (the “Company”)

Last updated: 2026-10-26

1. Introduction

The Company, operating via bet55.net, is dedicated to offering a safe and enjoyable gaming experience, ensuring that all players understand the importance of responsible gambling. We recognize the risks associated with gambling and commit to implementing measures that prevent problematic gambling behaviors.

2. Play Responsibly

We encourage our players to:

- Gamble for entertainment, not as a source of money.
- Avoid chasing losses.
- Set personal limits and stick to them.
- Ensure gambling does not interfere with daily responsibilities.
- Only gamble with funds they can afford to lose.
- Take regular breaks.

3. Identifying Problem Gambling

If you answer “YES” to any of the following questions, consider seeking help:

- Does gambling affect your work or studies?
- Has gambling caused arguments with family or friends?
- Do you borrow money to gamble?
- Do you find it difficult to control or limit your gambling activities?

4. Support and Resources

For those who need support, here are trusted organizations that provide help:

- [Gamblers Anonymous](#)
- [Gambling Therapy](#)
- [GamCare](#)

5. Self-Exclusion and Account Management

Players concerned about their gambling habits can:

- Opt for self-exclusion, which locks their account for at least six months.

- Access our customer support team to request self-exclusion or a cooling-off period (minimum of seven days).

6. Underage Gambling Prevention

We enforce strict age verification to prevent underage gambling:

- Players must confirm they are of legal gambling age (minimum 18 years).
- We encourage parents to use filtering software to restrict minors' access to gambling sites.

7. Privacy and Confidentiality

Spark Stream Ltd. respects player privacy and complies with data protection laws, ensuring that any personal data related to responsible gaming interventions is confidential and securely managed.

8. Player Responsibilities

Players agree to:

- Be of legal age to participate in gambling.
- Ensure that they understand the risks involved in gambling.
- Recognize that all losses are their responsibility and do not seek refunds or loans from Spark Stream Ltd.

9. Monitoring and Enforcement

We reserve the right to monitor accounts for potential gambling issues and may intervene if risky behaviors are detected. This includes setting account restrictions or, in extreme cases, account closure.